# Public Engagement Plan Annual Report

Fiscal Year 2023





**ACKNOWLEDGMENTS** This report was prepared by PlanRVA staff through a cooperative process on behalf of the Richmond Regional Transportation Planning Organization (RRTPO). The contents of this document reflect the views of the RRTPO. PlanRVA staff is responsible for the facts and accuracy of the data presented herein. The contents do not necessarily reflect the official views or policies of the FHWA, FTA, VDOT, DRPT, or PlanRVA.

**NONDISCRIMINATION** RRTPO and PlanRVA fully comply with Title VI of the Civil Rights Act of 1964 and related statutes and regulations in all programs and activities. The RRTPO and PlanRVA will strive to provide reasonable accommodations and services for persons who require special assistance to participate in this public involvement opportunity. For more information on meeting accessibility, or to obtain a Title VI Complaint Form, see <a href="PlanRVA.org">PlanRVA.org</a> or call the Title VI Coordinator at (804) 323-2033.

**NO DISCRIMINACIÓN** RRTPO y PlanRVA cumplen completamente con el Título VI de la Ley de Derechos Civiles de 1964 y los estatutos y reglamentos relacionados en todos los programas y actividades. La RRTPO y el PlanRVA se esforzarán por brindar adaptaciones y servicios razonables para las personas que requieran asistencia especial para participar en esta oportunidad de participación pública. Para obtener más información sobre la accesibilidad a las reuniones o para obtener un Formulario de queja de Título VI, consulte <u>PlanRVA.org</u> o llame al Coordinador del Título VI al (804) 323-2033.

## **Introduction**

The Public Engagement Plan for the Richmond Regional Transportation Planning Organization (RRTPO) aims to outline how, at a broad level, the RRTPO will plan to engage the community to

- 1) better understand the RRTPO's role in the region
- 2) see themselves reflected in the plans and participate in public engagement for transportation initiatives
- 3) better shape the region's shared future

The Public Engagement Plan is a living document, in which the RRTPO strives to update and improve upon. It will have an annual update to the progress yearly at the end of the fiscal year.

#### **Performance Measures**

#### **Goal 1 - Robust and Creative Opportunities to Engage**

Provide robust and creative opportunities for all residents to engage in planning for transportation, including people in the region who are not easily engaged because of their age, ability, language, lack of financial resources, lack of access to technology, or other reasons.

What do we Measure?	This Year
Attendance at RRTPO committees	30-50
Website Visits	unable to capture
Subscribers to Email Digest	430
Presence at Public Workshops / Events	31
Number of public comments received on proposed plans and regional issues	1624
Meetings Held in Underserved Communities	6
Meetings Held with Hard-to-Engage Groups	12

### Goal 2 - Informing and Educating the Public

Inform and educate the public so they can purposefully engage and provide feedback in the transportation planning process.

What do we Measure?	This Year
Mentions in newspapers, or magazines, online or in print	46
Social media clicks, impressions, shares and mentions	See Appendix A
Number of people engaged at regional events	1325

#### **Goal 3 - Continuous Evaluation and Improvement**

Continuously evaluate our progress toward our public engagement goals and make changes to this plan's strategies and metrics as needed to increase public involvement.

What do we Measure?	This Year
On-time publication of annual report	yes
On-time review and update of plan	yes
Number of comments or feedback received regarding public engagement efforts	5
Changes implemented	None at this time

## **Selected Media Mentions**

Media mentions can include any reference to PlanRVA's overall work, the Richmond Regional Transportation Planning Organization (RRTPO), or the Central Virginia Transportation Authority (CVTA),

## **FY 2023**

	Richmond		
	Times-	Executive Director of the Central Virginia Transportation	CVTA Fall Line
4/23/2024	Dispatch	Authority Chet Parsons talks about the Fall Line Trail	Trail
	Good		
	Morning	Good morning, RVA: Richmond Connects, another	Transporation
3/19/2024	RVA	transportation plan, and bamboo	Forum
			Transporation
3/18/2024	VPM	PlanRVA's regional forum lays groundwork for 2050	Forum
	WRVA		
	(News	Central Va. Transportation Authority Accepting Public	CVTA Public
2/8/2024	Radio)	Comments on Proposed Projects	Comment

1/26/2024	RIC Today	PlanRVA gets \$1 million for pollution reduction efforts	CPRG Grant
	Richmond		CVTA
	Times-	Work set on two Richmond-area traffic bottlenecks: Route 288	constructing new
12/6/2023	Dispatch	and Staples Mill	lanes
	Richmond		
	Times-		
	Dispatch		New Kent
12/6/2023	(print)	Letter: Remembering New Kent supervisor	Supervisor

	Richmond		CVTA elects
10/24/202	Magazine	Hitting the Road	president
			Fall Line
9/20/2023	RVA Hub	Key part of Fall Line Trail construction set to begin in October	Construction
			Road and
			Infrastructure
7/27/2023	VPM	Hanover, Henrico discuss road and infrastructure needs	needs

## **Appendix A: Social Media Statistics**

## Facebook (@planrva)

	Reach	Content Interactions	Followers	Page Visits
Totals	35.5K	1.1K	822	2.8K

## LinkedIn (@planrva)

	Impressions	Reactions	Comments	Page Views	Reposts
Totals	57K	1832	48	301	60

Instagram (@planrva) Launched in November 2023, began regular posting in January 2024.

	Reach	Content Interactions	Followers	Page Visits
Totals	19.3K	647	377	1K

Reach and impressions are a better gauge of overall reach since most folks aren't visiting the page itself to see content—it shows up in their feed.