HUMAN SERVICES TRANSPORTATION COORDINATION ENTITY

PURPOSES OF THE HSTCE

- Carry forward Work Plan as adopted and amended by HSTCE Steering Committee
- Provide a forum for communication and discussion,
- Facilitate the sharing of information,
- *Inspire* community stakeholders who are involved in providing transportation options to their clients.

TIMELINE

- In 2018, SC/CAAA accepted the invitation from PlanRVA to become the designated the human services transportation coordination entity for PSA 15.
- Knowledge Advisory Group assisted us in developing a draft for a preliminary work plan beginning in July 2019.
- The Work Plan was adopted with input by the HSTCE Steering Committee at the first meeting on 2/5/20 (40 participants attended).
- Particular items on the work plan have been moved out further into the future due to conditions brought about by the pandemic.
- The core team of the Entity: Patrick Hickey (No Wrong Door Services Director), Colleen Wilhelm (No Wrong Door Outreach and Operations Manager), Tony Williams (Mobility Manager)
ORGANIZATIONS REPRESENTED ON THE HSTCE STEERING COMMITTEE

TSCOR (The Shepherd Center of Richmond)  HumanKind/Ways to Work
Hanover County Resources  Henrico Co. Advocate for the Aging
Partnership for Housing Affordability  VCU Department of Gerontology
RVA Rapid Transit  Greater Richmond Age Wave
VCU Urban & Regional Studies & Planning Program  Hanover County Resources
Van Go, Inc. of Richmond  VirginiaNavigator
Goodwill Industries  Alzheimers Association
Resources for Independent Living  Greater Richmond Transit Company
Chickahomny Health District VDH  Chesterfield Mobility Services
Peter Paul/Red Wagon  CA Human Services
Charles City County, SC/CAAA Board  Department of Rail & Public Transportation
PlanRVA  Family Lifeline
AARP  DMAS
Longevity Project for a Greater Richmond
HSTCE WORK GROUPS

- **Inventory/Assets** - What’s available, what’s working, what’s not working

- **Public Information, Education, Marketing & Advocacy** - How do we communicate with the public about transportation options, how do we include them in the process of the SP, how do we advocate to our public officials and representatives?

- **Strategic Planning/Asset Development/Funding & Resources** - Generate Strategic Plan, Project budget and Development, Strategic Plan Funding

- **Technology** - Communication among providers, investigation of universal technology to make transportation accessible and affordable

GET INVOLVED

We invite interested persons to be a part of this important effort. If you are interested in participating in the HSTCE Steering Committee, please contact Tony Williams, Senior Connections Mobility Manager at twilliams@youraaa.org.
HUMAN SERVICES TRANSPORTATION COORDINATION ENTITY
WORK PLAN 2019-2020 EXECUTIVE SUMMARY

Human Services Transportation Coordination Entity
The HSTCE is a joint endeavor by Senior Connections, Plan RVA and Community Stakeholders to promote, facilitate, educate, and help to coordinate regional transportation efforts to improve the quality of life in the Greater RVA.

May 2019 Transportation Symposium
Community partners, consumers, advocates, service providers, and other transportation stakeholders met to complete A Framework for Action, a self-assessment tool for communities working towards a coordinated human services transportation system.

Primary Focus Areas Determined at the Transportation Summit
1. Strategic plan development which will include marketing
2. Needs assessment and inventory and/or list of assets in the region
3. Person centered approach

2019-2020 Work Plan Summary of Goals and Timeline

1. Jul 2019-Feb 2020: Compose and Launch Steering Committee
   a. Select members for core work groups: strategic plan, marketing, assessment and inventory of assets
   b. Finalize draft mission and vision statement
   c. Identify needs for continued technical/consultation support
   d. Provide guidance for core work groups

   a. Identify target populations, geographic area, systems
   b. Create a glossary of terms – shared language
   c. As work completed provide educational opportunities for learning with symposium members, key partners, public
   d. Create opportunities for person centered thinking training

3. Apr 2020 – Sept 2020: Develop a Strategic Plan
   a. Review existing plans and establish guiding principles
   b. Develop goals, strategies, and priorities
   c. Develop project budget, funding needs,
   d. Goals for centralizing transportation resource information
   e. Marketing plan and public education plan

4. Ongoing Work: Continuation of Ongoing Coordination Activities:
   a. Streamline Ride Connection process through technology
   b. Expand existing volunteer programs and work to developing new
   c. Expand Ride Connection program to include non-medical transportation
   d. Continue to collaborate and opportunities for funding for project sustainability

Rev. 02/05/2020

Guiding Principles and Fundamental Beliefs
- Diversity
- Inclusiveness
- Person-centered
- Language matters
- Inclusive of all people
- Inclusive of need
- Universal design

Commitment to Mandate
- Older adults
- Persons with disabilities
- Persons who have a lower income

Transportation “A’s”
- Availability
- Awareness
- Accessibility
- Affordability

Want to get involved?
Join a work group?
Provide input on plan?
Have thoughts on mission or vision statements?
Contact Tony Williams
twilliams@youraaa.org
(804) 822-3068

MISSION
Improve connection within the community for people of all ages and abilities by expanding safe, reliable, accessible, and affordable transportation options.

VISION
All residents in the region enjoy an enhanced quality of life due to improved access to transportation options.